



Lucia Feustel
Consultant



Milestones

Academic studies of business administration at the university of cooperative education in Ravensburg, consolidation studies commerce/sales management. Exchange semester Hogeschool Zeeland Vlissingen/Netherlands International Business and Management Studies (IBMS). Start with TQU GROUP in 2007 as Management Assistant, MBA program „General Growth Management“ at Steinbeis University Berlin. Since 2009 Consultant and referee in the TQU GROUP. Certified Six Sigma Black Belt. Certified Lean Manufacturing Green Belt. EFQM Assessor. TQM Expert/TQU.

Objectives of my work

Utilizing my business qualification and MBA as well as equipped with the right amount of ambition I am prepared to give a valuable contribution to the TQU GROUP and its customers' success.

What decorates me

- Reliability and the preparedness to assume responsibility
- Team spirit
- Well adjusted and open personality
- Eagerness to tackle new topics
- Determination and focus on results

These are my topics

- Controlling
- Cost accounting in mid-sized companies
- Customer relation management
- Quality management
- Management Systems
- ISO 9001:2008
- Business plan and roadmaps for business start-ups and corporate development
- Six Sigma
- Lean Management
- Project Management



Akzente setzen